

Name:

Address:

City:  State:  Zip Code:

Phone Number:



**GARY CAMERA**  
Family Owned Since 1940

Please ship to:  
**Attn: Camera Repair Service**  
Gary Camera & Digital  
6750 Broadway Avenue  
Merrillville, IN 46410  
219-769-2451

Date:  Brand:  Model:  Body Serial #:  Lens Serial #:

Briefly describe what needs to be repaired:

Describe any accessories with the camera and/or lens:

Condition of Body or Lens:  New  Good  OK  Bad  Not Sure

Miscellaneous Damage?  Water Damage  Impact Damage

Customer Signature: \_\_\_\_\_

**Please read our Gary Camera Repair Service Policy before you send us a repair request.**

*Once Gary Camera receives your shipped camera/lens/item for Repair Service, it will take a minimum of 14 days to give you an estimate of your assessed repair costs. Once we have determined an estimate for your repair, we will call you immediately at the telephone number you provide. If you approve the repair, we will process a deposit on the repair for half the estimate amount over a secure phone line (Visa/MC/Discover). After your repair is complete, we will call you and process the remainder of your bill including standard shipping costs to send you back your originally sent item(s). For the safety and security of your returned item, we ship with tracking, signature confirmation, and insurance. Please understand that our Repair Service is a timely process but well worth the wait (3-6 weeks and no guaranteed deadlines)! Repair Service costs an average minimally of \$100 and can be at most an average \$200-\$250. **You may choose to reject our estimate and cancel the repair request when you are contacted for approval of the repair. If you do, we will simply charge you the minimal standard shipping costs to return your camera/lens/item safely back to your shipping address.***

*By signing this form, I waive all rights to hold Gary Camera & Digital responsible for any damage or mechanical issues that I knowingly or unknowingly have not shared with them on this signed form.*

**GC DIGITAL STAFF ONLY**

Technician's Remarks

Technician's Signature

\_\_\_\_\_

Repair Complete:

\_\_\_\_/\_\_\_\_/\_\_\_\_

Estimate	
Labor	
Parts	
Shipping	
<b>Total</b>	