

Name:

Address:

City:  State:  Zip Code:

Phone:  Email:



**GARY  
CAMERA**

Family Owned  
Since 1940

Please ship to:  
**Attn: Camera Repair Service**  
 Gary Camera & Digital  
 6750 Broadway Avenue  
 Merrillville, IN 46410  
 219-769-2451

Date:  Brand:  Model:  Body Serial #:  Lens Serial #:

Briefly describe what needs to be repaired:

Describe any accessories with the camera and/or lens:

Condition of Body or Lens: ☐ New ☐ Good ☐ OK ☐ Bad ☐ Not Sure

Miscellaneous Damage? ☐ Water Damage ☐ Impact Damage

Customer Signature:

By signing this form, I waive all rights to hold Gary Camera & Digital responsible for any damage or mechanical issues that I knowingly or unknowingly have not shared with them on this signed form.

**Please read our Gary Camera Repair Service Policy before you send us a repair request.**

Once Gary Camera receives your shipped camera/lens/item for Repair Service, it will take a minimum of 14 days to give you an estimate of your assessed repair costs. Once we have determined an estimate for your repair, we will call you immediately at the telephone number you provide. If you approve the repair, we will process a deposit on the repair for half the estimate amount over a secure phone line (Visa/MC/Discover). After your repair is complete, we will call you and process the remainder of your bill including standard shipping costs to send you back your originally sent item(s). For the safety and security of your returned item, we ship with tracking, signature confirmation, and insurance. Please understand that our Repair Service is a timely process but well worth the wait (3-6 weeks and no guaranteed deadlines)! Repair Service costs an average minimally of \$100 and can be at most an average \$200-\$250. **You may choose to reject our estimate and cancel the repair request when you are contacted for approval of the repair. If you do, we will simply charge you the minimal standard shipping costs to return your camera/lens/item safely back to your shipping address.**

## GC DIGITAL STAFF ONLY

Technician's Remarks

Technician's Signature

Repair Complete:

/ /

Estimate	
Labor	
Parts	
Shipping	
Total	